

CURRICULUM VITAE

Name: Bojan Ulemek

From: Belgrade, Serbia

Date and place of birth: November 29th 1979, Belgrade, Serbia

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Work experience

System administrator in web hosting company, October 2016 – present, [Kinsta Ltd.](#)

- Development of Ansible and bash scripts to automate configuration, app deployment and other tasks on large number of hosts as well as their upkeep, monitoring, security, etc
- Level 3 technical support and abuse tickets
- Ansible, bash, WordPress, MySQL / MariaDB, Nginx, PHP
- Ubuntu, LXC, ZFS
- New Relic, Trello, Jira, Intercom

Support technician and Technical documentation writer, May 2016 – October 2016, [Tenfold](#)

- Support tickets, live chat and technical documentation development and maintenance.
- WordPress, MongoDB, Zendesk, Salesforce, Live Chat Inc

Level 2 support technician in web hosting company, January 2014 – May 2016. [A Small Orange LLC](#), technical support team.

- Technical support and abuse tickets, server monitoring
- cPanel, WHM, WHMCS, Kayako, LiveChat
- Apache, ModSecurity, Nginx, Passenger, SSL Certificates
- PHP, EasyApache
- MySQL, MariaDB, phpMyAdmin

- MyDNS, BIND, CloudFlare
- Nagios, Munin
- Exim, Dovecot, SpamAssassin, MailChannels
- R1Soft
- SSH, Cron, cPanel migrations, FTP, APF, CSF
- WordPress, Softaculous, Weebly, SiteLock, CodeGuard
- OnApp, Virtuozzo

Freelance developer and technical support, November 2009. - January 2014.

- WordPress (deployment, template customization, website administration, SEO)
- Facebook Advertising (niche research, campaign creation and analytics)
- Search Engine Optimization (onsite and offsite optimization; keyword analytics, coordination with article writers, management of social submission services like Onlywire)
- Customer support and CC fraud detection (one year experience as customer support representative for large network of dating websites; validation of all upgrades and stolen CC detection)

.NET Software Developer, July 2008. - October 2009. Teletrader, Infrastructure team.

- Windows services and console applications for importing data from stock exchange datafeeds, server monitoring and deployment tools. Technologies: C#, .NET, MS SQL, Powershell, XML, Subversion

.NET Software Developer, January-June 2008. Pexim, Human Interfaces team.

- Development of custom .NET GUI controls. Technologies: C#, .NET, WPF, XML, Visual Studio, TFS.

Education

- 2005: First Degree Engineer of Computer Science, Belgrade University - Faculty of Electrical Engineering, Belgrade, Serbia

Computer skills

- Linux administration; Ansible, Docker, AWS
- HTML, CSS, JS, XML, PHP, MySQL, Wordpress, SEO
- Windows (advanced user, basic administration skills), MS Office, LibreOffice
- C#, .NET Framework, MS SQL, Visual Studio, Powershell, Subversion, Python, C, Purebasic

Certifications

- L1 cPanel Base: Sales
- L1 cPanel Base: Technical

Languages

- English (advanced writing, reading and conversation skills)
- Serbian (first language)

Skills

- Team player, communicative, responsible
- Hardworking, motivated and ambitious

Additional information

- Drivers license
- Non smoker